FREE
Default Management Software

The ED Direct Loan Schools Relations Office has created two Microsoft Access applications to assist you in analyzing your DEFAULT DATA (the NSLDS Loan Record Detail Report), as well as demographic data you may enter manually or import from an electronic source of your own. These applications will be useful to schools, lenders, and guarantors, or anyone involved in analyzing either FFEL or Direct Loan default data.

This default management software is very user-friendly, both easy to install and run. Our Account Managers are also available to assist you with running these applications and analyzing the results.

The first application receives your DRAFT and OFFICIAL default files from NSLDS and performs a comparison between them. For example, if defaulted loans appearing on the DRAFT were successfully challenged and removed from the OFFICIAL file, you would be able to see they were in fact removed. The opposite is also true. If there were records on the OFFICIAL that did not appear on the DRAFT, you would see those as well. When you consider how tedious it would be to compare the two files manually, you can fully appreciate the value of this timesaving tool.

The second application is a report generator that imports the NSLDS data. There are thirteen different reports that can be generated, including defaulted loans, defaulted borrowers, cancelled loans, and defaulted loans by GA. This application allows you to enter selected demographic data and "join it" with the NSLDS data in order to analyze default trends, such as defaults by school major. This demographic data may either be keyed in or imported from your internal system.

If you would like to receive a *free* copy of the Default Management Software, please complete the form at the bottom of this page and return it to any ED staff member. The application and instructions will be sent to you by e-mail within one week.

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Request for Default Management Report Application

All items must be completed.

Name: _____   Representing: _____

E-mail: _____   City and State: _____

Telephone number: _____

Please send this form via email to one of the customer service representatives for your region. Refer to the below list.

National Default Prevention Day 2002
Regional Coordinators

Site	Name	Organization	Telephone	Email address
Boston	David Sola	Direct Loans	(617) 565-5810	david.sola@ed.gov
	Joseph Smith	Case Mgmt.	(617) 223-9600	joseph.smith@ed.gov
New York	Linda DeVito	Direct Loans	(718) 488-3662	linda.devito@ed.gov
	Joseph Pire	Financial Partners	(917) 767-9099 (718) 488-3044	joseph.pire@ed.gov
Philadelphia	Craig Rorie	Direct Loans	(215) 656-5916	craig.rorie@ed.gov
	Janice Stribling	Direct Loans	(215) 656-5998	janice.stribling@ed.gov
Atlanta	Keisha Berkley	Direct Loans	(404) 562-6264	keisha.berkley@ed.gov
	LaTonya Dobbins-Clay	Case Mgmt.	(404) 562-6295	latonya.dobbins-clay@ed.gov
Chicago	Hearl Bacon	Case Mgmt.	(312) 886-8741	hearl.bacon@ed.gov
	Bill Peterson	Direct Loans	(312) 886-8339	b.william.peterson@ed.gov
Dallas	Sue Goldman	Direct Loans	(214) 880-2424	sue.goldman@ed.gov
	Stephanie Akon	Case Mgmt.	(214) 880-3084	stephanie.akon@ed.gov
Kansas City	Katherine Coates	Direct Loans	(816) 880-4080	katherine.coates@ed.gov
	Knovelrhea Rogers	Case Mgmt.	(816) 880-4069	knovelrhea.rogers@ed.gov
Denver	Asad Shahid	Case Mgmt.	(303) 844-3677 x115	asad.shahid@ed.gov
	Margaret Day	Direct Loans	(303) 844-3677 x 127	margaret.day@ed.gov
	Joseph Hajek	Case Mgmt.	(303) 844-3677 x 111	joseph.hajek@ed.gov
San Francisco	Terri Tom	Direct Loans	(415) 556-4206	terri.tom@ed.gov
	Linda Henderson	Case Mgmt.	(415) 556-4123	linda.henderson@ed.gov
Seattle	Jennifer Wanamaker	Direct Loans	(206) 615-3646	jennifer.wanamaker@ed.gov
	Susan Bowder	Case Mgmt.	(206) 615-2594	susan.bowder@ed.gov
Washington DC	Ronald Selepak	Direct Loans	(202) 377-4381	ronald.selepak@ed.gov
	Yolanda Marshall	Financial Partners	(202) 377-3308	yolanda.marshall@ed.gov
Puerto Rico	Linda DeVito	Direct Loans	(718) 488-3662	linda.devito@ed.gov
	Joseph Pire	Financial Partners	(917) 767-9099 (718) 488-3044	joseph.pire@ed.gov

Brief Summary of Default Management Reports

Direct Loans by SSN and Direct Loan by Name:
These should ONLY extract loans with a "loan type code" of "D" and then a number, example D1, D2…

FFEL Loans by SSN and FFEL Loan by Name:
These should ONLY extract loans with a "loan type code" of CL, PL, SF, SL or SU.

Defaulted BORROWERS by SSN and Defaulted BORROWERS by Name:
These should ONLY extract borrowers with a usage code 1 of "B" *(the borrower will only be listed once no matter how many defaulted loans they have).*

Defaulted LOANS by SSN and Defaulted LOANS by Name:
These should ONLY extract loans with a default date/neg am date is NOT equal to 00/00/0000 *(all defaulted loans will be listed - even if the borrower has more than one defaulted loan).*

Non-Defaulted BORROWERS by SSN and Non-Defaulted BORROWERS by Name:
These should ONLY extract borrowers with a usage code 1 of "D" *(the borrower will only be listed once no matter how many non-defaulted loans they have).*

DMD suggests Non-Defaulted LOANS by SSN and Defaulted LOANS by Name:
These should ONLY extract loans with a default date/neg am date is equal to 00/00/0000. *(all non-defaulted loans will be listed - even if the borrower has more than one non-defaulted loan)*

Loans by a particular GA or Servicer by SSN:
These should ONLY extract by the "guarantor/servicer" code which is a 3 or 4 digit number.

Locate loans for a specific lender/servicer:
These should extract according to the "current lender/servicer/holder" code.

"Borrowers with defaulted and non-defaulted loans"
List those borrowers where one of the borrower's loans does not have a default/neg am date BUT other loans do have a default/neg am date - now called Borrowers With NegAm Dates and No NegAm Loans

Find duplicates for Multiple GAs for Single Borrowers
A specific borrower has more than 1 GA.